

UNITIL ENERGY SYSTEMS, INC.
DE 16-384

Statement to Customers
Pursuant to PUC 1203.02(c)

Domestic (Residential) Delivery Service Customers (Schedule D)

On April 29, 2016, Unitil filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for domestic (residential) customers on Default Service is 4.6% of the total bill, with varying increases for other rate classes. This filing will be subject to comprehensive review by the Commission in a proceeding that may last up to a year. The toll-free number of the Commission's Consumer Affairs Division is 1-800-852-3793.

General Delivery Service Customers (Schedule G – G2; G2 kWh Meter; and Uncontrolled Water Heating)

On April 29, 2016, Unitil filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for regular general customers on Default Service is 2.4% of the total bill, with varying increases for other rate classes. This filing will be subject to comprehensive review by the Commission in a proceeding that may last up to a year. The toll-free number of the Commission's Consumer Affairs Division is 1-800-852-3793.

General Delivery Service Customers (Schedule G – G1)

On April 29, 2016, Unitil filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for large general customers on Default Service is 2.2% of the total bill, with varying increases for other rate classes. This filing will be subject to comprehensive review by the Commission in a proceeding that may last up to a year. The toll-free number of the Commission's Consumer Affairs Division is 1-800-852-3793.

Outdoor Lighting Service Customers (Schedule OL)

On April 29, 2016, Unitil filed with the Public Utilities Commission a proposed increase in distribution rates for delivery service to all customers. The proposed increase is designed to provide additional revenues in support of the company's distribution investments and operations. The projected average increase for outdoor lighting customers on Default Service is 9.5% of the total bill, with varying increases for other rate classes. This filing will be subject to comprehensive review by the Commission in a proceeding that may last up to a year. The toll-free number of the Commission's Consumer Affairs Division is 1-800-852-3793.